

# Frequently Asked Questions (for students)

## 1. What is a reasonable accommodation?

A reasonable accommodation provides a student with a disability equal access to the opportunity to pursue a post-secondary education. It seeks to put the student on the same footing as other students without disabilities.

## 2. What types of adjustments are available at Delaware Tech?

**Accessible Furniture:** Providing classroom furniture, which is most appropriate for the student in light of their disability.

**Assistive Listening Device:** An amplification system designed to help the student hear better by minimizing background sounds and amplifying desired sound.

**Clear View/Lip-Reading:** The process of viewing the speaker's lips to facilitate communication (requires unobstructed view of the speaker).

**Course Reductions which do not fundamentally alter the nature of the program:** Students

**Visual Media:** Using graphics or other visual methods, such as PowerPoint slides or handouts, to supplement class lecture and spoken information.

**3. What is the difference between high school and post-secondary support for students with disabilities?**

One of the major differences stems from the fact that a free, appropriate public education through secondary school is mandated for all students. It is a right. However, there is no right to a post-secondary education. Therefore, a college does not identify students who need support and does not pay for testing to determine the type and extent of a disability. In a college setting, a person with a disability must take responsibility for asking for assistance and for presenting documentation to determine what type of assistance is appropriate. There is a shift in emphasis, as there is for all students making the same transition, to taking responsibility for your own success or failure. What

Students who are unsatisfied with the academic adjustments approved by the ADA coordinator or who otherwise feel they have been the subject of discrimination on the basis of disability shall state their concerns in writing to the appropriate Dean of Student Services. The inquiry shall be made as soon as reasonably possible after the action occurs but in no case later than 10 working days after such occurrence. The time for filing a grievance can be waived for good cause at the discretion of the Dean of Student Services.

The Dean of Student Services, or designee, shall conduct a thorough investigation of the grievance, affording all interested persons and their representatives an opportunity to submit relevant information. The Dean of Student Services shall consult with the Chief Legal Counsel, or designee, and shall issue a written response, with a description of the resolution, if any, to the grievant and other appropriate persons within 15 working days of receipt of the complaint.

The decision of the Dean of Student Services shall be final.

Nothing in this procedure prevents any individual who believes he or she may have been discriminated against from pursuing any and all legal remedies.

**10. If I have an accommodation(s) plan, does that mean I will have those accommodations as long as I attend Delaware Tech?**

No, you must request accommodations every semester since your needs may vary depending on the classes you are taking.

**11. If I think I have a disability, will Delaware Tech pay to get me evaluated?**

No. Unlike the situation in high school, post secondary institutions do NOT pay for the testing to identify or verify the existence of a disability. This is the responsibility of the student.

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No. Every academic adjustment will be decided in an interactive process between you and the campus ADA contact, taking into consideration the courses you are taking and the nature of your disability.

**15. Is tutoring an accommodation?**

Tutoring is not considered to be an accommodation. It is, however, a service provided by the College to students who request such assistance. Your campus ADA contact can assist you in identifying the steps you should take to obtain tutoring assistance.